

Home Companionship...
it's about time



Our Story...

Since 2005, we have been supporting NHS hospitals throughout the UK with specialist Dementia Support Workers. We continue to safeguard patients and encourage recovery by promoting patient centred care and therapies in hospitals.

We are a national NHS framework approved supplier ensuring high standards of compliance and governance.

Our Home Companionship service is all about spending quality time together. It is designed to provide support to people in the comfort of their own home, allowing them to remain independent and maintain their usual routines in a familiar environment. We promote dignity and respect through compassionate care by making individuals feel calm and at ease.

Our Home Companions are equipped with creative craft kits and digital tablets, which can be used to play games, listen to music, watch movies or video call family and friends*. We provide one-on-one support centred around developing trust and friendship. Every visit and activity is logged on our digital tablets for family to view at any time.

Our service is both flexible and local. Our clients are in control over when and how time is spent with the Home Companions. We suggest at least two hours per visit, which will allow our clients and Home Companions to establish relationships and routines.

*Subject to home internet availability



NHS Collaborative Procurement Partnership
National Clinical Staffing Framework

Ensign Care 
Here for Dementia



Companionship...

Supporting Well

Our Home Companionship service enables people with or without dementia to remain in their familiar home surroundings, while receiving the support and companionship they desire.

We tailor our service around the needs of carers and clients, allowing them to share their experiences, personal stories as well as assisting in their daily lives.

Our Home Companions can help with...

- Reading, writing and light household tasks
- Shopping for food or clothing
- Travelling to and from appointments
- Using our digital tablets for activities such as playing games and music
- Doing hobbies, arts and crafts together
- Social visits to neighbours and clubs
- Reminiscing about past events and stories and creating recorded memories
- Video calls to family and friends
- Purchasing magazines, newspapers and books
- Preparing simple meals

Living Well

Our Home Companionship service allows our clients to maintain independence in the comfort of their own home, while giving families peace of mind. With Home Companionship, daily tasks and activities are made simpler and more enjoyable.

Building friendships with Home Companions can improve the overall happiness of our clients, as they can continue to do the things that they enjoy, with support whenever they need it.



Carers and Families Matter...

We understand that it may not always be easy to care for a loved one that lives far away or needs regular support. Our Home Companions support families and carers by providing flexible assistance when it is needed most.

We understand the great benefits that companionship can bring to a person's quality of life. Companionship helps to promote independence whilst supporting day to day living in the home.

Our Home Companions live locally to our clients, providing a shared knowledge and understanding of the area. Families and carers can feel at ease when their loved one is accompanied by a Home Companion. We report on each visit via our digital tablets, sharing information about the time spent and activities done together.

Knowing that a loved one has a friendly Home Companion and is not alone can reduce worry for carers and families. Our clients' safety is our uppermost priority and achieved with the support of our Home Companions.

The next step...

Try our Home Companionship service free of charge. It's easy to book a free trial of our service. Just call us on 0345 2576 104 and select option 5 or visit our website and request a free trial.

www.ensigncare.co.uk/homecare



Our Home Companions...

Every Home Companion is hand picked via our indepth selection and training process, designed to ensure they are perfect for our service and our clients. All of our Home Companions have undertaken an enhanced DBS check during the recruitment process to ensure the safety of our clients.

We want all our clients to receive the best possible care and require that all of our Home Companions have at least three years experience. Our staff are selected for their caring nature and desire to look after and bring happiness to everyone they work with.

Our Home Companions have been trained to a high standard via our specialised Dementia Care training, becoming experts at providing exceptional support to individuals, their families and carers. Our training doesn't stop there. We continually look to develop our staff to ensure that their service they provide is of the highest quality.

With our Home Companionship service, we can help following hospital discharge and provide the right level of support at home to prevent re-admission.

Home Companionship is a zero commitment service, giving our clients full control over when they would like companionship.

If you would like to find out more about our Home Companions or you would like to book a FREE trial, please call us on 0345 2576 104 and select option 5.



Your Questions Answered...

How can I get a Home Companion?

It's easy... just call us on 0345 2576 104 and select option 5. We will discuss your needs and setup visits immediately.

How long will my Home Companion stay in my home?

While we recommend a minimum of 2 hours per visit, your Home Companion can spend the entire day with you. You'll have full control over when and how much time you spend with your companion.

What if I don't get along with my Home Companion?

Just let us know and we will work together to find the perfect Companion for you.

Who decides when my Home Companions visits?

You have full control over when you are visited by your Home Companion. All you have to do is contact a member of our team to request or cancel a visit. All activities and visits are logged on our digital tablets for you and your family to view at any time.

How are visits recorded?

All Home Companions log into our electronic reporting system by GPS tagging to verify attendance. All activities are logged on our digital tablets for you and your family to view at any time.

What are the costs and payment options?

Costs are charged per hour while in the home and can be paid in advance by bank transfer or secure online card payment.



Get in Touch...

Tel: 0345 2576 104

Email: homecare@ensigncare.co.uk

Web: www.ensigncare.co.uk